

## **Sustainable Supply Chain at Medi Assist**

Medi Assist recognises that our suppliers are independent entities; however, the business practices and actions of a supplier may impact on or reflect upon Medi Assist. Sustainability is deemed to make significant contribution to organization's success and suppliers plays a major role in this. This document states our expectations from suppliers with respect to their compliances and business commitments towards environmental, social and governance best practices. We expect them to abide by and ensure continuous improvements in

- Ethical business practices
- Management practices that respect the rights of all employees and the local community
- Privacy and Data protection
- Minimising impact on the environment
- Providing a safe and healthy work place

### **1. Supply Chain Sustainability Guideline :**

Having set out the Supply Chain Sustainability Guidelines below, Medi Assist expects the understanding and cooperation of its suppliers in observing the Guidelines, to promote, highly effective sustainability initiatives. We will communicate the Guidelines to all the suppliers so that they are fully aware of the same and will assist the supplier's capacity building by making recommendations, requests or providing guidance as necessary and by sharing examples of good practices.

### **2. Complying with Legal requirements:**

- The supplier must comply with all relevant local laws and regulations with regard to employment practices, benefits, health and safety and anti-discrimination.
- The suppliers shall ensure compliance with minimum working hours and minimum wages prescribed by applicable local laws.
- The supplier must provide fair pay and working conditions, including adequate rest periods and parental leave, and match prevailing working conditions.

### **3. Respect for Human Rights:**

- The supplier must provide a workplace free of direct or indirect discrimination, harassment or bullying on the grounds of gender, age, race, nationality or ethnic origin, disability, sexual preference or sexuality
- The supplier shall not use child, forced or involuntary labour in any form

**4. Conservation of the Environment:**

- Medi Assists' suppliers are expected to provide products or services and to conduct their business operations in a way that protects and sustains the environment.
- Protect the natural environment.
- Reduce environmental negative impact & prevent pollution

**5. Corporate Governance and Ethics:**

- The Supplier shall maintain effective anti-corruption, anti-fraud and anti-bribery programs and comply with these prohibited business practices
- Conduct fair transactions and do not inhibit free competition
- Maintain the quality and safety of products and services
- Timely and appropriate disclosure of information



**Medi Assist**