



November 19, 2025

To,

Listing Department
National Stock Exchange of India Limited
Exchange Plaza
Bandra-Kurla Complex, Bandra (East)
Mumbai – 400 051

Department of Corporate Services
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai – 400 001

Symbol: MEDIASSIST

Scrip Code: 544088

Dear Sir/ Madam,

Subject: Intimation on impacted services of a material step-down wholly owned subsidiary of the Company

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are hereby informing you that Paramount Health Services & Insurance TPA Private Limited ("Paramount TPA"), a material step-down wholly owned subsidiary of the Company, has experienced a cyber-security incident affecting some of its systems and services. This incident was restricted to Paramount TPA's systems and services. The Company and its other subsidiaries remain unaffected by the aforementioned incident.

Paramount TPA's technical team along with a specialized team of experts have initiated the necessary actions and protocols to mitigate the impact of the event. All affected infrastructure and systems have been restored and business is operating as usual. The relevant authorities have been notified, and Company's management is closely monitoring the situation.

This is for your information please.

Yours faithfully,

For Medi Assist Healthcare Services Limited

Rashmi B V
Company Secretary & Compliance Officer
ICSI Membership No: A38729

Medi Assist Healthcare Services Limited

CIN - L74900MH2000PLC437885

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